# PROFILE



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Licensed Broker in the State of Oregon

## **Melissa Coconas**

**Maintenance Coordinator, Broker** 

#### **SPECIALTIES**

Tenant Relations, Customer Service

#### PROFESSIONAL EXPERIENCE

Melissa joined Compass Commercial in 2021 as a Lease Administration Analyst. In 2022, she became a licensed broker and took on the role of Maintenance Coordinator. Melissa's primary focus is responding to tenant requests in a timely manner, coordinating maintenance requests, record keeping and supporting senior management. She is committed to building and maintaining strong relationships with property owners, tenants, and vendors in order to provide exceptional customer service.

Melissa has an extensive background in customer relations and previously worked in an administrative role for The Master Builder, a construction accounting software developer, acquired by Intuit. Melissa is originally from the Chicago area but moved to Northern California in 1984, then to Redmond in 2020.

#### **COMMUNITY INVOLVEMENT & INTERESTS**

In her free time, she enjoys practicing yoga and exploring all that Central Oregon has to offer. A wine enthusiast, she loves visiting vineyards and tasting rooms. She also enjoys hosting gatherings for friends and is happiest spending time with her pets, including her dog, ferrets, and parakeets.

### **ACCOMPLISHMENTS & ACCOLADES**

- Promoted to Maintenance Coordinator 2022
- Joined Compass Commercial 2021

#### PROFESSIONAL AFFILIATIONS

- National Association of REALTORS® (NAR)
- Accredited Management Organization<sup>®</sup> (AMO<sup>®</sup>)
- Institute of Real Estate Management (IREM®)



